



POLICY //

Quality

Alder Constructions was established in 2003 and undertakes commercial building, civil and infrastructure projects. Our core company goals and objectives underpin all our policies and work procedures. These are to deliver profitable, sustainable and quality building and civil projects, in an enjoyable, family-feel environment for the well-being of all stakeholders.

Our objective on each and every project is to achieve zero non conformances from our clients and nil defects at handover. We are able to maintain this capability through the implementation of our quality management system which has been developed to comply with the ISO 9001 international standard and through regular reviews of the system to ensure that it remains effective and appropriate for our company's operations. Our commitment to this management standard has assisted us to achieve continual improvements and the ability to provide project outcomes which not only meet Client specified requirements but also exceed Client expectations upon delivery.

Suppliers, subcontractors and consultants utilised by Alder Constructions understand our level of commitment and the need to fully support our operational practices.

Each employee is required to actively implement this policy in their specific area of responsibility. To achieve these objectives, Alder Constructions applies the following principles:

- develop a mature and professional relationship between the project team and the Client so we can effectively set and achieve our mutual goals;
- comply with all contractual and relevant statutory obligations;
- use resources efficiently;
- take appropriate action in the unlikely event that performance does not meet expectation;
- communicate this policy to all personnel within the Company to clearly enunciate our commitment to the delivery of quality projects which meet and exceed our Client's expectations;
- continually enhance the skills and competencies of our personnel which improve our service and project delivery methods;
- encourage ethical behaviour both within the Company and to those with whom we work;
- annually review this policy to ensure it is both adequate and effective.

We will incorporate these principles into our business planning process to provide the framework for setting appropriate objectives and targets in regard to quality standards and project delivery methods which will ensure continual Client satisfaction.

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Managing Director
Alder Constructions Pty Ltd

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Director & General Manager
Alder Constructions Pty Ltd



ISO
9001:2015
Quality Management System

